



Intranet Governance

Realize the full potential of your intranet or enterprise portal

Intranets and enterprise portals can be powerful tools for collaboration, information sharing, and empowerment. We work with you to help your organization realize that potential by researching and developing a strong intranet governance framework for your enterprise wide portal.

THIS SERVICE HELPS TO...

Implement the right steps to ensure your content stays up-to-date

Ensure that everyone's interests are served by your intranet

Create strong content management workflows



WHAT YOU GET

Our research-based, Experience Thinking™ approach to intranet governance ensures that you get:

- ✓ An information management gap analysis, as well as a vision, mission, and strategy for the intranet or enterprise portal
- ✓ An inclusive governance framework that satisfies strategic objectives as well as specific stakeholder interests
- ✓ A scalable strategy for intranet governance that will adjust and evolve with the organization



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HOW WE DO IT

- 1** We conduct discovery workshops with stakeholders to determine the governance objectives and business drivers, including the portal vision, mission, and strategy.
- 2** We capture and audit the current intranet governance process, and/or understand the current structure, roles, responsibilities, and activities.
- 3** A RACI governance structure is developed – including roles, permissions, workflows, procedures, and success metrics – to pilot with select projects.

- 4** We iterate the new framework based on learnings from the pilot project.
- 5** We work together with you to plan the implementation, roll-out, and adoption of the new governance plan throughout the organization.



About Akendi

Akendi is a human experience design firm with 16+ years of successful collaborations, leveraging equal parts research-led analysis and inspired creative design. Our multi-disciplinary team of 15+ specialists help your organisation to deliver exceptional experiences and provide strategic insights to put you a step ahead of the competition.

Our Services

We ideate, strategize, research, design, test and construct all aspects of the customer and user experience, ensuring intentional experiences that meet citizen, customer and user needs. Every time.

Call For Consultation

Learn how our user-centered approach can help you. We offer complimentary telephone consultations and educational white papers. Contact us today!

+1.416.855.3367 (CAN)

+1.929.989.3367 (US)

+44 (0)1223 853907 (UK)

contact@akendi.com